



KENNETH W. BERGER D.D.S.

Where Quality Dentistry Meets Natural Beauty®

Aesthetic Dentistry:

Porcelain Veneers/Laminates

Teeth Whitening

Tooth Colored Fillings

Bonding

Invisalign Orthodontics

Comprehensive Dentistry:

Tooth Replacement

Implant Restorations

Crown/Bridges

Full/Partial Dentures

Root Canals

Inlays/Onlays

Extractions

Gentle Cleanings

Gum Disease Therapy

July 7, 2020

To the Greatest Patients ever!

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your safety.

Infection control has always been a top priority for our practice, and you may have seen this during your visits to our office. Our infection control processes are made so that when you receive care, it is both safe and comfortable. We want to tell you about the infection control procedures we follow in our practice to keep patients and staff safe.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued.

You may see some changes when it is time for your next appointment. We made these changes to help protect our patients and staff. For example:

- Our office will communicate with you beforehand to ask some screening questions. You will be asked those same questions again when you arrive at the office.
- We have hand sanitizer that we will ask you to use when you enter the office. You will also find some in the reception area and other places in the office for you to use as needed.
- You will see that our waiting room no longer offers magazines, children's toys and so forth, since those items are difficult to clean and disinfect.
- Appointments will be managed to allow for social distancing between patients. That might mean that you are offered fewer options for scheduling your appointment.
- We have created a "virtual waiting room" that will let you check in from your car and wait there until it is time for you to be seen, to reduce the number of patients in the reception area at any one time.

We look forward to seeing you again and we are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. To make an appointment, please call our office at **404-351-5585** or send an email to concierge@senseofsmile.com.

Thank you for being a part of our patient family. We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends.

Sincerely,

Kenneth W. Berger, DDS and Team